

## NOTICE OF NONDISCRIMINATION AND ACCESSIBILITY

UW Medicine Primary Care complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. UW Medicine Primary Care does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. UW Medicine Primary Care:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as: (a) qualified sign language interpreters and (b) written information in other formats (large print, audio, accessible electronic formats, other formats).
- Provides free language services to people whose primary language is not English, such as: (a) qualified interpreters and (b) information written in other languages.

If you need any of the above services, please ask for the Clinic Manager when you are at the clinic, or contact UW Medicine Primary Care Patient Relations at 206-520-4294 (phone) or uwpc-cares4u@uw.edu (email).

If you are deaf or hard of hearing dial 7-1-1 for Telecommunications Relay Services.

If you believe that UW Medicine Primary Care has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with UW Medicine Primary Care Patient Relations by:

| Mail                            | In Person   | Phone        | Fax          | Email               |
|---------------------------------|---|--------------|--------------|---------------------|
| Box 358051<br>Seattle, WA 98195 | 850 Republican Street<br>Building C, Floor 2<br>Seattle, WA 98195 | 206-520-4294 | 206-520-5599 | uwpc-cares4u@uw.edu |

If you need help filing a grievance, the Patient Relations manager is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at: [tps://ocrportal.hhs.gov/ocr/portal/lobby.jsf](https://ocrportal.hhs.gov/ocr/portal/lobby.jsf), or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F HHH Building  
Washington, D.C. 20201  
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

### Getting Help in Other Languages

Note: For deaf or hard of hearing dial 7-1-1 for Telecommunications Relay Services.

**Español (Spanish):** ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 206-520-5222.

**繁體中文 (Chinese):** 注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 1-877-520-5000。

**Tiếng Việt (Vietnamese):** CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 206-520-5223.

**한국어 (Korean):** 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 206-520-5232. 번으로 전화해 주십시오

**Русский (Russian):** ВНИМАНИЕ: Если Вы говорите на русском языке, то Вам доступны бесплатные услуги переводчика. Звоните по телефону 206-520-5231.

**Tagalog (Filipino):** PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-877-520-5000.

**Українська (Ukrainian):** УВАГА! Якщо Ви розмовляєте українською мовою, Ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 1-877-520-5000.

**ខ្មែរ (Cambodian):** ប្រយ័ត្ន: បើសិនជាអ្នកនិយាយភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសា ដោយមិនគិតល្អល គឺអាចមានសំរាប់អ្នក។ ចូរ ទូរស័ព្ទ 206-520-5225. ។

**日本語 (Japanese):** 注意事項: 日本語を話される場合、無料の言語支援をご利用いただけます。1-877-520-5000。まで、お電話にてご連絡ください。

**አማርኛ (Amharic):** ማሳሰቢያ: የሚናገሩት ቋንቋ አማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያገዝዎት ተዘጋጅተዋል። ወደ ሚከተለው ቁጥር ይደውሉ 206-520-5224.

**Oroomiffa (Cushite):** XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 1-877-520-5000.

ملوحظة (ARABIC):

إذا كنت تتحدث اللغة العربية ، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل بالرقم 206-520-5229 مستشفى هابر فيو او بالمركز الطبي لجامعة واشنطن بالرقم--

**ਪੰਜਾਬੀ (Punjabi):** ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਭਾਸ਼ਾ ਵਿੱਚ ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਧ ਹੈ। 1 -1-877-520-5000 . 'ਤੇ ਕਾਲ ਕਰੋ।

**Deutsch (German):** ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-877-520-5000.

**ພາສາລາວ (Lao):** ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທ 1-877-520-5000.

**UW Medicine**  
PRIMARY CARE