

NOTICE OF NONDISCRIMINATION AND ACCESSIBILITY

Discrimination is Against the Law: UW Medicine complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. UW Medicine does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. UW Medicine:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as: (a) qualified sign language interpreters; and (b) written information in other formats (large print, audio, accessible electronic formats, other formats).
- Provides free language services to people whose primary language is not English, such as: (a) qualified interpreters; and (b) information written in other languages.

If you need any of the above services, please contact Patient Relations. At Harborview Medical Center the number is (206) 744-5000. At UW Medical Center the number is (206) 598- 8382. If you are deaf or hard of hearing dial 7-1-1 for Telecommunications Relay Services.

If you believe that UW Medicine has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Harborview Medical Center
 Patient Relations
 325 9th Avenue
 Seattle, WA 98104
 Tel: (206) 744-5000
 Fax: (206) 744-4114
 Email: comment@uw.edu

UW Medical Center
 Patient Relations
 1959 NE Pacific Street, Box 356153
 Seattle, WA 98195
 Tel: (206) 598- 8382
 Fax: (206) 598-6576
 Email: UWMCares@uw.edu

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, any member of the HMC or UWMC Patient Relations Team is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
 200 Independence Avenue, SW
 Room 509F HHH Building
 Washington, D.C. 20201
 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

Getting Help in Other Languages:

Español (Spanish): ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al HMC 1 (206) 744-5000 / UWMC 1 (206) 598- 8382

繁體中文 (Chinese): 注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 HMC 1 (206) 744-5000 / UWMC 1 (206) 598-8382

Tiếng Việt (Vietnamese): CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số HMC 1 (206) 744-5000 / UWMC 1 (206) 598- 8382

한국어 (Korean): 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. HMC 1 (206) 744-5000 / UWMC 1 (206) 598-8382 번으로 전화해 주십시오

Русский (Russian): ВНИМАНИЕ: Если Вы говорите на русском языке, то Вам доступны бесплатные услуги переводчика. Звоните по телефону HMC 1 (206) 744-5000/UWMC 1 (206) 598- 8382

Tagalog (Filipino): PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa HMC 1 (206) 744-5000 / UWMC 1 (206) 598- 8382

Українська (Ukrainian): УВАГА! Якщо Ви розмовляєте українською мовою, Ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером HMC 1 (206) 744-5000/UWMC 1 (206) 598- 8382

ខ្មែរ (Cambodian): ប្រយ័ត្ន: បើសិនជាអ្នកនិយាយភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសា ដោយមិនគិតថ្លៃល គឺអាចមានសំរាប់បំរើអ្នក។ ចូរ ទូរស័ព្ទ HMC 1 (206) 744-5000 / UWMC 1 (206) 598- 8382 ។

日本語 (Japanese): 注意事項: 日本語を話される場合、無料の言語支援をご利用いただけます。HMC 1 (206) 744-5000 / UWMC 1 (206) 598- 8382 まで、お電話にてご連絡ください。

አማርኛ (Amharic): ማሳሰቢያ: የሚናገሩት ቋንቋ አማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያግዝዎት ተዘጋጅተዋል። ወደ ሚከተለው ቁጥር ይደውሉ HMC 1 (206) 744-5000 / UWMC 1 (206) 598- 8382

Oroomiffa (Cushite): XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajjila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa HMC 1 (206) 744-5000 / UWMC 1 (206) 598- 8382

ملوحظة (ARABIC): إذا كنت تتحدث اللغة العربية ، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل بالرقم **1-206-744-5000** مستشفى هابريفيو HMC او بالمركز الطبي لجامعة واشنطن UWMC بالرقم **1-206-598-8382**

ਪੰਜਾਬੀ (Punjabi): ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਭਾਸ਼ਾ ਵਿੱਚ ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਧ ਹੈ। 1 -HMC 1 (206) 744-5000 / UWMC 1 (206) 598- 8382 'ਤੇ ਕਾਲ ਕਰੋ।

Deutsch (German): ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: HMC 1 (206) 744-5000 / UWMC 1 (206) 598- 8382

ພາສາລາວ (Lao): ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຍຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທສ HMC 1 (206) 744-5000 / UWMC 1 (206) 598- 8382

